



**DESPITE CORONA, HTT SERVICE HAS ALWAYS HAD ONE GOAL:  
SUPERIOR SUPPORT TOWARDS OUR CUSTOMERS, EFFECTIVE AND EFFICIENT.**

Whatever we can do, we do - even if direct contact is difficult these days. Moreover, we respect any safety regulations from customers and we imply our own safety rules! Other roadblocks and challenges exist - changing political situations, reduced flight-schedules, closed hotels...

...but, our target is the same: **We will always support our customers best possible**, on-site or remote, on phone or by email, in video calls or with newest documents! Quick and easy!

HTT has taken appropriate actions to be operational in times of Corona and due to a much-focused Service Team, a customer oriented approach remains successful.

## MEET OUR SERVICE TEAM

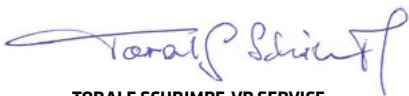


Thanks to all our dedicated Service employees, we will overcome also this crisis!

We are still offering flexible service solutions, like maintenance contracts, application-support, CE certifications... all to ensure stable operation at customer sites. Our range of services is diverse and besides our expertise and dedication, one thing is getting even more important in difficult times: **Trust** – customers trusting our capabilities.

**Teaming-up with our customers in times of crisis is key for success, so let us pull together!**

„Nobody knows when this crisis will be over, but I know for sure that our Service Team cannot wait to see all of you soon again!”

A handwritten signature in blue ink that reads 'Toralf Schrimpf'.

TORALF SCHRIMPF, VP SERVICE